

A3 Problem Solving

Learn how to engage in collaborative, in-depth problem solving to identify root causes, develop countermeasures and implement changes.

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The A3 training program equips your team with the knowledge and skills necessary to utilize this effective problem solving tool. The A3 method is objective in nature and looks at the issue through the eyes of the customer. This method fosters dialogue that leads to sustainable improvements in work processes, creating significant savings over time.

Expected Outcomes for Participants

- Understanding of how to utilize the A3 process in multiple settings
- Ability to identify a problem or inefficiency and utilize an A3 to share the problem, create countermeasures and develop and present a solution
- Improved communication among workers and across departments
- Ability to apply a common problem solving tool with a common vocabulary that everyone in the organization can use to sustain Lean improvements

“By using the A3 approach on how a process is reviewed and analyzed, our managers and staff now automatically think through any issue, problem or improvement by using the A3 tools. It has helped to create a culture of continual improvements which, at the end of the day, provides our customers the quality products and services they have come to expect from MBS.”

–Scott Saienga, MBS Genetics



